

We seek to achieve sustainable growth and a prosperous society through stronger relationships with stakeholders by providing them with appropriate information and engaging them in dialogue, and by creating new technologies and value in collaboration with stakeholders.

Communication with Stakeholders

To share our philosophy and objective of promoting sustainability management, we place immense importance on opportunities for diverse dialogue with stakeholders.

Through dialogue, we seek to build relationships of mutual cooperation between the company and its stakeholders and among stakeholders, and to grow and develop together.

Communication to Deepen Connections among Stakeholders



Opportunities for Dialogue with Stakeholders

Stakeholders	Objectives	Main communication
Customers	<ul style="list-style-type: none"> - Collaborating to solve social issues through business - Improving customer satisfaction by maintaining the supply of high-quality products - Building and strengthening relationships of trust through appropriate disclosure of sustainability and other initiatives 	Sales and technical support, customer satisfaction surveys, acceptance of plant inspections, CSR survey responses, information disclosure on website, sustainability reports
Shareholders (Sumitomo Metal Mining and BASF)	<ul style="list-style-type: none"> - Be accountable to shareholders for business strategies and performance, and strengthen Group cooperation 	General shareholders' meeting, acceptance of audits, and technical exchanges
Suppliers	<ul style="list-style-type: none"> - Maintaining sound business relationships through fair and equitable transactions - Sharing procurement policies and CSR procurement guidelines, and promoting CSR procurement throughout the supply chain 	Communication through purchasing activities and conduct CSR surveys
Business Partners	<ul style="list-style-type: none"> - Strengthening collaboration with various companies to develop products and new technologies that contribute to a sustainable society 	Communication through projects, cooperative research
Employees	<ul style="list-style-type: none"> - Creating opportunities for direct dialogue between officers and employees - Strengthening mutual trust through labor-management dialogue - Strengthening employee engagement - Fostering a lively work environment 	Employee Forum (held twice a year), labor-management council, executive blog, intranet
Schools (Universities)	<ul style="list-style-type: none"> - Creating new technologies and values that support a sustainable society 	Acceptance of internships, cooperative research
Industry Groups	<ul style="list-style-type: none"> - Exchanging views and sharing information with chemical and catalyst-related industry groups, and with organizations working to solve social issues 	Membership in industry groups (JCIA, Catalyst Manufacturers Association JAPAN, Japan Hydrogen Association, and others.)
Local Communities	<ul style="list-style-type: none"> - Contributing to local development through youth development, local environmental protection, and other social activities - Coexisting and co-prospering with local communities 	Providing extracurricular classes at technical colleges and high schools, regularly engaging in dialogue with resident associations and landowners, participating in community cleanup activities, in regional chambers of commerce and environment-related councils, and in district sports competitions, and supporting AED advertising for local government community facilities

Local Contribution Activities

Kano River Water Quality Conservation Activities

N.E. CHEMCAT has a plant in the city of Numazu. We promote the conservation of water quality in the Kano River, participate in the Kano River Water Quality Conservation Council, and engage in environmental conservation activities.

We also participate in the environmental protection programs Clean Numazu in Numazu City, Shizuoka Prefecture and Clean Bando in Bando City, Ibaraki Prefecture.



Kano River water quality conservation activities

Support for AED Installation in Public Facilities

N.E. CHEMCAT sponsors AED advertising to support efforts to install automatic external defibrillators (AEDs) in public facilities in Bando City, Ibaraki Prefecture.

In FY2022, we supported the installation of AEDs in five locations in four facilities: Bando City Hall, Iwai Wellness Center, Bando General Gymnasium, and Bando Civic Concert Hall.

Support of Culture and Sports

N.E. CHEMCAT sponsors local marathons and other sports activities as part of its efforts to support sports in local communities.

In FY2022, we sponsored the Shizuoka Ekiden, a long-distance relay road race for municipalities in Shizuoka Prefecture, donated towels to cheer on the team from Numazu where our plant is located, and deepened engagement with local residents.

Our Tsukuba Plant also participated in the Bando City Masakado Half Marathon, which was held for the first time in three years.



The Numazu Team holding up the towels we donated to cheer them on

Support for Local Education

N.E. CHEMCAT supports the production of elementary school newsletters and the participation of high school and

technical high school students in extracurricular courses as part of its activities to support the education of students who will be responsible for their communities in the future.

Elementary Schools

- Support for producing newsletters
Bando municipal Kamiomi Elementary School, Numazu municipal Hara Elementary School

High Schools/Technical High Schools

- Future Shizuoka*
Support for extracurricular courses at National Institute of Technology (KOSEN), Numazu College

*Future Shizuoka: A project run by Shizuoka Shimbun (newspaper) that communicates the appeal of living in the community by having high school students work in local companies.



Extracurricular course at National Institute of Technology (KOSEN), Numazu College

International Technology Exchange

Welcoming a Science and Technology Mission Group from South Africa for a Tour

In October 2022, the Numazu Plant welcomed a science and technology mission group from South Africa for a technology tour. This visit was hosted by National Institute of Technology (KOSEN), Numazu College, the representative institution for the Development of New Ammonia Synthesis System using Renewable Energy and Hydrogen* research theme involving Japan and South Africa. They accompanied the South African science and technology mission group on the tour. We gave the mission group a tour of our latest precious metal catalyst technology and engaged in an international exchange with the mission group.

*A research theme adopted by the Science and Technology Research Partnership for Sustainable Development (SATREPS) program



South African science and technology mission group that toured our Numazu Plant